



## Telecentre Europe Annual Conference 2016

### Digital Skills for Future Work

**Location: NH Belfort Hotel, Hoogpoort63, Ghent, 9000, Belgium 06.10.16 – 08.10.16**

**Social media hashtag: #TEAC16**

**Wifi network name: TEAC**

**Wifi password: Teac2016**

Telecentre Europe <http://www.telecentre-europe.org/> is a not-for-profit association based in Brussels. Their members and partners believe that ICT has great potential to combat social exclusion and poverty. Telecentre Europe coordinates projects, programmes and campaigns that help people learn e-skills and use ICT for their benefit.

The **Telecentre Europe Annual Conference** <https://teannualconference.info/> is the main meeting point of organisations from across Europe working in the field of digital inclusion and empowerment. The event in 2016 forms part of the I-LINC project on future employability and is hosted by Digipolis, the Telecentre Europe member in Ghent.



**I-LINC** ([www.i-linc.eu](http://www.i-linc.eu)), which is developing a sustainable and all-encompassing platform on the topic of ICT (for) learning and inclusion, offers its growing community of registered users an online environment for networking, participation and learning that focuses on boosting the employability and entrepreneurship capacities of young people. TEAC is hosting the first I-LINC international event. The I-LINC platform is a vehicle towards our central theme – *Digital Skills for Future Work* and has significantly contributed to shaping of the agenda. If you join us at the **I-LINC Discussion panel: Finding the Path to Work** (October 7th, 12:00-13:00), at a workshop led by young I-LINC changemakers during the **Unconference session** (October 7th, 14:15-15:30) or at the **Lightning Talks** (October 7th, 16:00-17:15), you will leave equipped with a practical tool that you can use in your work on digital skills towards future jobs.

**Digitaal.Talent@Gent** [www.digitaaltalent.be](http://www.digitaaltalent.be) is the e-inclusion programme of the City of Ghent, Digipolis Ghent and the Public Centre For Social Welfare. Digitaal.Talent@Gent coordinates projects in and around Ghent to make sure that all citizens, regardless of age or social background, can unlock their digital potential.

The **Gent Digital Fair** [www.stad.gent/digitaledoebours](http://www.stad.gent/digitaledoebours) combines fun with technology and gives visitors the opportunity to get to know new and innovative start-ups, try out new technologies and discover all the wonders that our digital future holds. From drones and virtual reality to robots and 3D printing, there is something for everyone!



## Wednesday 5<sup>th</sup> October

19:00 – 22:00	<b>Dinner – PakHuis Restaurant</b> Pre-booked delegates only. Walk from hotel at 18:45
---------------	---

## Thursday 6<sup>th</sup> October

09:00 – 12:30	<p><b>Site visits (organised by Digipolis)</b> Leave hotel at 09:00 – only for pre-booked delegates</p> <p>Digipolis coordinates a network of 75 Telecentres in Ghent, called ‘Digital Talent Points’ where people can use computers and internet, get individual ICT help or follow courses on digital themes. For those who come early to TEAC16, Digipolis offers a guided visit to three different Telecentres in Ghent.</p> <p><b>TEAC Registration opens from noon</b></p>
12:30 – 14:00	<b>Lunch (and continued Registration)</b>
14:00 – 15:50	<p><b>Opening plenary</b> <i>Moderator: Laurentiu Bunescu, CEO of Telecentre Europe</i></p> <p><b>Welcomes and introductions</b></p> <ul style="list-style-type: none"> <li>• Martine De Regge – Deputy Mayor, City of Ghent; Vice President, Digipolis</li> <li>• Māra Jākobsone – Chair of Board of Telecentre Europe</li> </ul> <p><b>Keynotes: Digital skills for future work</b> What are the future trends for jobs and skills? How will modes of employment change? How will mobility, freelancing, micro-contracts, retail chain failures and industry transformation change in the future? How can we better predict these trends and changes and develop support packages that will boost inclusion, employability and productivity?</p> <ol style="list-style-type: none"> <li>1. Alexander De Croo – Belgium Deputy Prime Minister &amp; Minister for Digital Agenda</li> <li>2. Rodrigo Ballester – Member of Cabinet of Commissioner Tibor Navracscics</li> <li>3. Saskia Van Uffelen – BE Digital Champion, CEO of Ericsson BeLux</li> <li>4. Eva Pascoe – Director, Cybersalon; Partner, The Retail Practice &amp; UK Government Advisor</li> </ol> <p><b>Questions to keynote speakers</b></p>
15:50 – 16:30	<b>Coffee break, group photo in Hotel courtyard (weather depending)</b> Registration closes 16:30
16:30 – 18:00	<p><b>Interactive session 1: Future Trendspotting</b> <i>Moderators: Gerhard Seiler, Board of Telecentre Europe &amp; Ian Clifford, TEAC Event Manager</i></p> <p><b>Group discussions at tables, with table leads from board and staff.</b> Delegates discuss following <b>3 areas</b> (approx. 20 mins each) and make notes in a central collaborative note-taking document. Table lead appoints a note taker with laptop/ tablet; they will have <b>1 min</b> to report at the end.</p> <ol style="list-style-type: none"> <li>1. What are the <b>new technologies</b> that will empower people? Which ones will need support to empower?</li> <li>2. What will be the required <b>future skills and attitudes</b>?</li> <li>3. How will <b>working practices</b> change?</li> </ol>
19:30 – 22:00	<b>Networking dinner – Foyer Restaurant</b> Meet in Hotel Lobby from 19:00, leaving at 19:15. Walk 100 m to restaurant.

Friday 7<sup>th</sup> October

08:30 – 10:00	<b>Registration</b>
09:00 – 10:15	<p><b>Day 2 Plenary</b> <i>Moderator: Laurentiu Bunescu, CEO of Telecentre Europe</i></p> <p><b>Keynote Plenary - Digital Skills for Future Work</b></p> <p>What role can industry and government play in helping organisations be more adaptable to future changes? How do countries and regions plan for the '4th industrial revolution'?</p> <ul style="list-style-type: none"> <li>• <b>Jason Blackstock, Head of Department, Senior Lecturer in Science and Global Affairs, University College London</b></li> <li>• <b>André Richier, Unit for Key Enabling Technologies, Digital Manufacturing and Interoperability, DG for Internal Market, Industry, Entrepreneurship and SMEs, European Commission</b></li> </ul> <p>Questions to speakers</p>
10:15 – 11:30	<p><b>Interactive 2: How-To Workshops</b> <i>Moderator: Ivan Stojilovic, Board of Telecentre Europe &amp; Ian Clifford, TEAC Event Manager</i></p> <p>Gives network leaders <b>practical models</b> they can use immediately in their work; introduce new methodologies.</p> <ol style="list-style-type: none"> <li>1) How to <b>run an 'Hour of Code'</b> – Žarko Čižmar, Yakov Ostanin (Breakout Room "Library")</li> <li>2) How to <b>run a hackathon</b> – Besjana Hysa (Wolfers 1)</li> <li>3) How to <b>run a crowdfunding campaign</b> – Frederik Lamote - <i>Growfunding.Be</i> (Bourdon 3)</li> <li>4) How to <b>run a digital storytelling service for migrants or refugees</b> – Veronique De Leener, Stefano Kluzer (Wolfers 2)</li> <li>5) How to <b>run a 3D printing service</b> – Deepak Mehta – <i>3Dee NV</i> (Horta)</li> <li>6) How to <b>run an interactive online safety event</b> – Rita Šukytė (Wolfers 3)</li> <li>7) How to <b>enable teachers to become digital leaders</b> – Mara Jakobsonė, Gerhard Seiler (Bourdon 1&amp;2)</li> </ol>
11:30 – 12:00	<p><b>Coffee Break</b> <b>Group Photo (option 2, weather depending)</b></p>
12:00 – 13:00	<p><b>I-LINC Discussion panel: Finding the Path to Work</b> <i>Moderator: Anusca Ferrari, European Schoolnet, I-LINC</i></p> <p>Continuing the topics raised in future trendspotting, how can telecentres best support people with evolving technology and future working practices? How might future recruitment processes change the support that job seekers will need? What role can industry and government play in helping support organisations be more adaptable to future changes?</p> <ul style="list-style-type: none"> <li>• <b>Martine Tempels – Senior Vice President, Telenet for Business</b></li> <li>• <b>Alexander Riedl – Deputy Head of Unit, Digital Economy and Skills, European Commission</b></li> <li>• <b>Karsten Simons – Strategic Operations Lead, Corporate Affairs Europe at Cisco Systems</b></li> </ul>
13:00 – 14:15	<p><b>Lunch</b> <b>Group Photo (option 3 weather depending)</b></p>

## Friday 7<sup>th</sup> October (continued)

14:15 – 15:30	<p><b>Interactive 3: Unconference</b>  <b>Moderators: Mariusz Boguszewski, Board of Telecentre Europe &amp; Ian Clifford, TEAC Event Manager</b></p> <p><b>Projects &amp; Funding</b> – During registration delegates were invited to suggest a topic for discussion that they are willing to host. In addition to the topics suggested in advance, it could continue popular conversations of the day from the ‘How To’ or Trendspotting sessions for example, or start new discussions, or offer a practical workshop.</p> <ol style="list-style-type: none"> <li>1. <b>From entrepreneurship courses to open innovation practices within Telecentre Europe members</b> – Thanasis Priftis (Wolfers 1 &amp; 2)</li> <li>2. <b>Digital skills for SMEs</b> – Māra Jākobsonsone (Bourdon 3)</li> <li>3. <b>How to open data - analysis and visualizations</b> – Besjana Hysa (Wolfers 3)</li> <li>4. <b>Working towards DigiComp derivative framework for youth workers</b> – Claudia Iormetti (Library)</li> <li>5. <b>I-LINC</b> – Karen Triquet and Gašper Andrejč (Horta)</li> <li>6. <b>Any others</b> – (Bourdon 1 &amp; 2)</li> </ol>
15:30 – 16:00	<p><b>Coffee Break</b></p>
16:00 – 17:15	<p><b>Projects Lightning Talks – Plenary</b>  <b>Moderator: Roy Sharon, Director Corporate Responsibility, Liberty Global &amp; Ian Clifford, TEAC Event Manager</b></p> <p>Six <b>Lightning Talks</b> on replicable projects, multi-stakeholder partnerships, best practices, etc.</p> <ol style="list-style-type: none"> <li>1) <b>I-LINC</b> – Bastian Pelka, Iva Walterova</li> <li>2) <b>Generation 0101</b> – Zagorka Prce Veseli</li> <li>3) <b>Social Hackathon Umbria 2016</b> – Altheo Valentini</li> <li>4) <b>Online4EDU</b> – Nenja Wolbers</li> <li>5) <b>ABC digitale</b> – Claudia Iormetti</li> <li>6) <b>Digikriebels</b> – Eveline Versluys</li> </ol>
17:15 – 17:30	<p><b>Closing Plenary</b></p> <ul style="list-style-type: none"> <li>• <b>Māra Jākobsonsone</b> – Chair of Telecentre Europe</li> <li>• <b>Laurentiu Bunescu</b> – CEO of Telecentre Europe</li> </ul>
19:00 – 21:00	<p><b>Telecentre Europe and I-LINC Awards and Buffet Dinner</b>  <b>Pacification Room in Ghent City Hall</b>  <i>18:45 Meet in Hotel lobby to walk to City Hall</i></p> <p><b>Welcome: Laurentiu Bunescu, CEO of Telecentre Europe</b>  <b>Keynote: Daniël Termont, Mayor of Ghent</b></p> <p><b>Award Ceremony</b>  <b>Host: Ekaterina Fedotova, Community and Event Manager of Telecentre Europe</b></p> <ul style="list-style-type: none"> <li>• Best Multi-Stakeholder Partnership</li> <li>• Best Practice</li> <li>• Best Digital Changemaker</li> <li>• Best e-Facilitator</li> </ul> <p><b>Buffet Dinner</b></p>
21:00 – 00:00	<p><b>Social reception, secret location!</b>  Delegates will be led to location from City Hall.  Band playing from 21:30</p>

## Saturday 8<sup>th</sup> October

10:00 – 10:45	<p><b>Guided Boat Tour</b> in the historical heart of Ghent  <b>Leave hotel to walk to Boat at 9:45, only pre-booked delegates</b>          Delegates leaving on the 8<sup>th</sup> will be able to check out <i>after</i> the boat tour.</p>
13:00 – 17:00	<p><b>Ghent Digital Interactive Fair</b>  <b>Handelsbeurs, Kouter 29, Ghent. Directions sent separately.</b>  <b>Or walk to Fair at 12:30 from Hotel foyer, only pre-booked delegates.</b></p> <p>Have you ever dreamed of living in a world, in which everyone can embrace cutting-edge digital innovations? Your dreams can become reality at the Ghent Digital Fair! Before it opens to the public, TEAC16 participants are invited on an exclusive tour to discover all the wonders that our digital future holds. You will have a unique chance to meet with brilliant minds and try out new technologies, from drones and virtual reality to 3D printing. Oh yes, it's time to dream big!</p>